

How to open a support ticket

1. Go to

www.sivehost.com

2. Click “login”



The screenshot shows the SiveHost website. The top navigation bar is dark blue with links for LIVE CHAT, LOGIN (highlighted with a red box), and VIEW CART (0). Below this is a light blue header with the SiveHost logo (three houses in red, green, and blue) and the tagline 'You Do Business, We Host.'. The main navigation menu includes 'For Web Designers', 'Home' (green button), 'Web Hosting', 'Other', 'Who We are', 'Clients', and 'Contact Us'. The main content area features a large banner for 'WHITE LABEL HOSTING' with the text 'We make it; you rebrand it and sell it as your own to your own clients!'. Below the banner is a list of benefits: Pay As you Go, Unlimited Clients, Free-up Your Cash, Free WHMCS License, No Hidden Fees, and Technical Support for you and your clients Included. At the bottom are two buttons: 'View White Label Benefits' and 'What is White Label hosting?'.

LIVE CHAT LOGIN VIEW CART (0)

SiveHost
You Do Business, We Host.

For Web Designers Home Web Hosting Other Who We are Clients Contact Us

WHITE LABEL HOSTING

We make it; you rebrand it and sell it as your own to your own clients!

- ✓ Pay As you Go
- ✓ Unlimited Clients
- ✓ Free-up Your Cash
- ✓ Free WHMCS License
- ✓ No Hidden Fees
- ✓ Technical Support for you and your clients Included

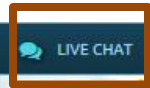
View White Label Benefits What is White Label hosting?

3. Put in your credentials and click on “Login”



Choose between the two options; either Option 1 or Option 2

Option 1



NOTIFICATIONS (3) VIEW CART (0)



For Web Designers

Home

Web Hosting ▾

Other ▾

Who We are ▾

Clients ▾

Contact Us

WHITE LABEL HOSTING

We make it; you rebrand it and sell it as your own to your own clients!

- ✓ Pay As you Go
- ✓ Unlimited Clients
- ✓ Free-up Your Cash
- ✓ Free WHMCS License
- ✓ No Hidden Fees
- ✓ Technical Support for you and your clients Included

➔ View White Label Benefits

❓ What is White Label hosting?



Click on "Live Chat"



For Web Designers

Home

Web Hosting ▾

Other ▾

Who We are ▾

Clients ▾

Contact Us

Home Services ▾ Domains ▾ Billing ▾ Support ▾ Open Ticket Affiliates

Hello, Sive Setfu ICT Solutions! ▾

Your Info

Sive Setfu ICT Solutions
Sive Setfu ICT Solutions
siveict

Stand Number 676
Stand Number 676
Mbombela
Mpumalanga
1245
South Africa

Update

Contacts

Sibusiso khoza

+ New Contact...

Welcome Back, Sive Setfu ICT Solutions

15

SERVICES



12

DOMAINS



0

TICKETS



1

INVOICES



Enter a question here to search our knowledgebase for answers...

Unpaid Invoices

View All

You have 1 unpaid invoice(s) with a total balance due of R100.00ZAR. Pay them early for peace of mind.

Domains Expiring Soon

Renew Now

You have 8 domain(s) expiring within the next 30 days. Renew them today for peace of mind.

Recent Support Tickets

Open New Ticket

#677619 - Need help test Closed

Your Active Products/Services

View All



For Web Designers

Home

Web Hosting ▾

Other ▾

Who We are ▾

Clients ▾

Contact Us

Home

Services ▾

Domains ▾

Billing ▾

Support ▾

Open Ticket

Affiliates


Hello, Sive Setfu ICT Solutions! ▾


Your Recent Tickets

Need help test Closed
Last Updated: 01/09/2014 21:14


Support


 My Support Tickets

 Announcements

 Knowledgebase

 Downloads

 Network Status

 Open Ticket

Open Ticket

Name

Sive Setfu ICT Solutions siveict

Email Address

ssictsc@gmail.com

Subject

Department

Sales ▾

Related Service

None ▾

Priority

Medium ▾

Message



For Web Designers

Home

Web Hosting

Other

Who We are

Clients

Contact Us

Downloads

Network Status

Open Ticket

Sales

None

Medium

Message

Type in your message

Attachments

Choose File No file chosen

+ Add More

Allowed File Extensions: .jpg, .gif, .jpeg, .png, .pdf, .zip, .xls, .xlsx, .doc, .docx,

Submit

Cancel

Powered by WHMCompleteSolution



For Web Designers

Home

Web Hosting ▾

Other ▾

Who We are ▾

Clients ▾

Contact Us

Click here to add more attachments



Attachments

Choose File No file chosen

Choose File No file chosen

+ Add More

Allowed File Extensions: .jpg, .gif, .jpeg, .png, .pdf, .zip, .xls, .xlsx, .doc, .docx

Submit

Cancel

Powered by WHMCompleteSolution


Option 2



Your Info


Sive Setfu ICT Solutions
Sive Setfu ICT Solutions
siveict

Stand Number 676
Stand Number 676
Mbombela
Mpumalanga
1245
South Africa

 **Update**

Contacts


Sibusiso khoza

 New Contact...

Welcome Back, Sive Setfu ICT Solutions


15

SERVICES




12

DOMAINS




0


TICKETS





1



INVOICES




 Enter a question here to search our knowledgebase for answers...



 **Unpaid Invoices**  View All

You have 1 unpaid invoice(s) with a total balance due of R100.00ZAR. Pay them early for peace of mind.

 **Domains Expiring Soon**  Renew Now

You have 8 domain(s) expiring within the next 30 days. Renew them today for peace of mind.

 **Your Active Products/Services**  View All

 **Recent Support Tickets**  Open New Ticket

#677619 - Need help test Closed



For Web Designers

Home

Web Hosting ▾

Other ▾

Who We are ▾

Clients ▾

Contact Us

WHITE LABEL HOSTING

We make it; you rebrand it and sell it as your own to your own clients!

- ✓ Pay As you Go
- ✓ Unlimited Clients
- ✓ Free-up Your Cash
- ✓ Free WHMCS License
- ✓ No Hidden Fees
- ✓ Technical Support for you and your clients Included

➔ View White Label Benefits

❓ What is White Label hosting?

- 🔒 Manage Account
- 👤 Register Account
- 🔍 Request New Password
- 🛡 Privacy Policy
- 📁 SLA Agreement
- 🔧 Terms of Service
- 🕒 Opening Hours
- ❓ F.A.Q



For Web Designers

Home

Web Hosting ▾

Other ▾

Who We are ▾

Clients ▾

Contact Us

▶ Client Area

Home ▶ Client Area

You are currently masquerading as a client.
[Logout & return to Admin Area](#)

Home Services ▾ Domains ▾ Billing ▾ Support ▾ Open Ticket Affiliates

Hello, Sive Setfu ICT Solutions! ▾

👤 Your Info

Sive Setfu ICT Solutions
Sive Setfu ICT Solutions
siveict

Stand Number 676
Stand Number 676
Mbombela
Mpumalanga
1245
South Africa

Welcome Back, Sive Setfu ICT Solutions

15

SERVICES



12

DOMAINS



0

TICKETS



1

INVOICES



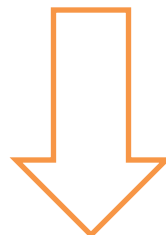
🔍 Enter a question here to search our knowledgebase for answers...



Unpaid Invoices

➔ [View All](#)

SCROLL DOWN





For Web Designers

Home

Web Hosting ▾

Other ▾

Who We are ▾

Clients ▾

Contact Us

Your Info

Sive Setfu ICT Solutions
Sive Setfu ICT Solutions
siveict

Stand Number 676
Stand Number 676
Mbombela
Mpumalanga
1245
South Africa

Update

Contacts

Sibusiso khoza

+ New Contact...

Shortcuts

Welcome Back, Sive Setfu ICT Solutions

15

SERVICES



12

DOMAINS



0

TICKETS



1

INVOICES



Enter a question here to search our knowledgebase for answers...



Unpaid Invoices

View All

You have 1 unpaid invoice(s) with a total balance due of R100.00ZAR. Pay them early for peace of mind.



Domains Expiring Soon

Renew Now

You have 8 domain(s) expiring within the next 30 days. Renew them today for peace of mind.



Recent Support Tickets

Open New Ticket

#677619 - Need help test closed
Last Updated: 01/09/2014 21:14



Your Active Products/Services

View All

Business Email Service & 24/7 Website Hosting - Marketing Portfolio
endumbeni.co.za


Business Email Service & 24/7 Website Hosting - Marketing Portfolio




Your Recent Tickets


Need help test Closed
Last Updated: 01/09/2014 21:14


Support


 My Support Tickets

 Announcements

 Knowledgebase

 Downloads

 Network Status

 Open Ticket

Open Ticket

If you can't find a solution to your problems in our knowledgebase, you can submit a ticket by selecting the appropriate department below.

 **Sales**

Sive Host Sales Department

OR

 **Billing**

Billing Department

OR

 **Technical Support**

Technical Support Department

Powered by WHMCompleteSolution

Click on what kind of ticket you want to create



For Web Designers

Home

Web Hosting ▾

Other ▾

Who We are ▾

Clients ▾

Contact Us

Home Services ▾ Domains ▾ Billing ▾ Support ▾ Open Ticket Affiliates


Hello, Sive Setfu ICT Solutions! ▾


Your Recent Tickets


Need help test Closed
Last Updated: 01/09/2014 21:14


Support


 My Support Tickets

 Announcements

 Knowledgebase

 Downloads

 Network Status

 Open Ticket

Open Ticket

Name

Sive Setfu ICT Solutions siveict

Email Address

ssictsg@gmail.com

Subject

Department

Sales ▾

Related Service

None ▾

Priority

Medium ▾

Message

Type in your message



For Web Designers

Home

Web Hosting ▾

Other ▾

Who We are ▾

Clients ▾

Contact Us

Add more attachments



Attachments

Choose File No file chosen

Choose File No file chosen

+ Add More

Allowed File Extensions: .jpg, .gif, .jpeg, .png, .pdf, .zip, .xls, .xlsx, .doc, .docx,

When done click submit OR cancel

Submit

Cancel

Powered by WHMCompleteSolution

Click here to check previous tickets



15
SERVICES

12
DOMAINS

0
TICKETS

1
INVOICES

🔍 Enter a question here to search our knowledgebase for answers...

Unpaid Invoices [➔ View All](#)

You have 1 unpaid invoice(s) with a total balance due of R100.00ZAR. Pay them early for peace of mind.

Domains Expiring Soon [🔄 Renew Now](#)

You have 8 domain(s) expiring within the next 30 days. Renew them today for peace of mind.

Your Active Products/Services [+ View All](#)

Business Email Service & 24/7 Website Hosting - Marketing Portfolio endumbeni.co.za

Business Email Service & 24/7 Website Hosting - Marketing Portfolio lobolasa.co.za

Business Email Service & 24/7 Website Hosting - StartUp busdepot.co.za

Business Email Service & 24/7 Website Hosting - GoBig

Recent Support Tickets [+ Open New Ticket](#)

#677619 - Need help test Closed

Last Updated: 01/09/2014 21:14

Affiliate Program [➔ More Details](#)

Your current commission balance is R0.00ZAR.